Supplementary Online Content


eAppendix 1. List of Hospitals Included
eAppendix 2. Full Interview Script

This supplementary material has been provided by the authors to give readers additional information about their work.
**eAppendix 1:** List of hospitals included

**Top Ranked**

Hospital for Special Surgery, New York, NY  
Mayo Clinic – Rochester, MN  
Massachusetts General Hospital – Boston, MA  
Cleveland Clinic – Cleveland, OH  
Johns Hopkins Hospital – Baltimore, MD  
Duke University Medical Center – Durham, NC  
Barnes-Jewish Hospital – St. Louis, MO  
University of Pittsburgh Medical Center – Pittsburgh, PA  
University of Iowa – Iowa City, IA  
Rush University Medical Center – Chicago, IL  
Hospital for Joint Diseases, NYU Langone Medical Center – New York, NY  
Harborview Medical Center/University of Washington Medical Center – Seattle, WA  
Thomas Jefferson University Hospital – Philadelphia, PA  
Hospital of the University of Pennsylvania – Philadelphia, PA  
Presbyterian University Hospital of Columbia/Cornell – New York, NY  
Stanford Hospital and Clinics – Palo Alto, CA  
University of California, San Francisco Medical Center – San Francisco, CA  
Ronald Reagan UCLA Medical Center – Los Angeles, CA  
Brigham and Women’s Hospital – Boston, MA  
University Hospitals Case Medical Center – Cleveland, OH

**Non-top Ranked**

**Alabama**  
Springhill Memorial Hospital – Mobile, AL  
Crestwood Medical Center – Huntsville, AL

**Alaska**  
Fairbanks Memorial Hospital – Fairbanks, AK  
Mat-Su Regional Medical Center – Palmer, AK

**Arizona**  
Mt. Graham Regional Medical Center – Safford, AZ  
Carondelet St. Joseph’s Hospital – Tucson, AZ

**Arkansas**  
Washington Regional Medical Center – Fayetteville, AR  
NEA Baptist Memorial Hospital – Jonesboro, AR

**California**  
Chapman Medical Center – Orange, CA  
San Gabriel Valley Medical Center – San Gabriel, CA

**Colorado**
Community Hospital – Grand Junction, CO
Yampa Valley Medical Center – Steamboat Springs, CO

Connecticut
Windham Community Memorial Hospital – Willimantic, CT
Bristol Hospital – Bristol, CT

Delaware
Christiana Care Health System (Christiana Hospital) – Newark, DE
St. Francis Hospital – Wilmington, DE

Washington D.C.
George Washington University Hospital – Washington D.C.
Washington Hospital Center – Washington, D.C.

Florida
Osceola Regional Medical Center – Kissimmee, FL
Oak Hill Hospital – Brooksville, FL

Georgia
Memorial Hospital and Manor – Bainbridge, GA
Medical Center of Central Georgia – Macon, GA

Hawaii
Straub Clinic and Hospital – Honolulu, HI
Hawaii Medical Center East – Honolulu, HI

Idaho
West Valley Medical Center – Caldwell, ID
St. Joseph Regional Medical Center – Lewiston, ID

Illinois
Central DuPage Hospital – Winfield, IL
Delnor Hospital – Geneva, IL

Indiana
St. Clare Medical Center – Crawfordsville, IN
St. Elizabeth Regional Health (St. Elizabeth East) – Lafayette, IN

Iowa
Covenant Medical Center – Waterloo, IA
Grinnell Regional Medical Center – Grinnell, IA

Kansas
Wesley Medical Center – Wichita, KS
Overland Park Regional Medical Center – Overland Park, KS

Kentucky
Jennie Stuart Medical Center – Hopkinsville, KY
St. Elizabeth Florence – Florence, KY

Louisiana
Ochsner Medical Center (Baton Rouge) – Baton Rouge, LA
Lafayette General Hospital – Lafayette, LA

Maine
Maine General Medical Center (Seton Campus) – Waterville, ME
Central Maine Medical Center – Lewiston, ME

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Maryland
  Meritus Health - Hagerstown, MD
  Carroll Hospital Center - Westminster, MD
Michigan
  Metro Health Hospital - Wyoming, MI
  Mercy Health Partners - Muskegon, MI
Minnesota
  North Memorial Health Care - Robbinsdale, MN
  Woodwinds Health Campus - Woodbury, MN
Mississippi
  Natchez Regional Medical Center - Natchez, MS
  Southwest Mississippi Medical Center - McComb, MS
Missouri
  Capital Region Medical Center - Jefferson City, MO
  Des Peres Hospital - St. Louis, MO
Montana
  St. Patrick Hospital - Missoula, MT
  Great Falls Clinic Medical Center - Great Falls, MT
Nebraska
  Faith Regional Health Services - Norfolk, NE
  Nebraska Methodist Hospital - Omaha, NE
Nevada
  Banner Churchill Community Hospital - Fallon, NV
  Summerlin Hospital Medical Center - Las Vegas, NV
New Hampshire
  Concord Hospital - Concord, NH
  Dartmouth-Hitchcock Medical Center - Lebanon, NH
New Jersey
  Raritan Bay Medical Center - Perth Amboy, NJ
  Capital Health Regional Medical Center - Trenton, NJ
New Mexico
  Mountain View Regional Medical Center - Las Cruces, NM
  Alta Vista Regional Hospital - Las Vegas, NM
New York
  Corning Hospital - Corning, NY
  St. Francis Hospital - Roslyn, NY
North Carolina
  Rex Healthcare - Raleigh, NC
  Cleveland Regional Medical Center - Shelby, NC
North Dakota
  Mercy Medical Center - Williston, ND
  St. Joseph’s Hospital and Health Center - Dickinson, ND
Ohio
  Genesis HealthCare System - Zanesville, OH

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Mercy Hospital of Tiffin – Tiffin, OH

Oklahoma
INTEGRIS Canvias Valley Regional Hospital – Yukon, OK
St. Mary’s Regional Medical Center – Enid, OK

Oregon
Adventist Medical Center – Portland, OR
Providence Portland Medical Center – Portland, OR

Pennsylvania
Grove City Medical Center – Grove City, PA
Robert Packer Hospital – Sayre, PA

Rhode Island
Miriam Hospital – Providence, RI
Kent County Memorial Hospital – Warwick, RI

South Carolina
Palmetto Health Baptist – Columbia, SC
Conway Medical Center – Conway, SC

South Dakota
Rapid City Regional Hospital – Rapid City, SD
Sanford USD Medical Center – Sioux Falls, SD

Tennessee
Hendersonville Medical Center – Hendersonville, TN
Johnson City Medical Center – Johnson City, TN

Texas
University Medical Center – El Paso, TX
Hospital at Westlake Medical Center – Austin, TX

Utah
Alta View Hospital – Sandy, UT
Salt Lake Regional Medical Center – Salt Lake City, UT

Vermont
Southwestern Vermont Medical Center – Bennington, VT
Fletcher Allen Health Care – Burlington, VT

Virginia
Lewis-Gale Medical Center – Salem, VA
Rockingham Memorial Hospital – Harrisonburg, VA

Washington
Yakima Valley Memorial Hospital – Yakima, WA
St. Joseph Hospital – Bellingham, WA

West Virginia
Raleigh General Hospital – Beckley, WV
Ohio Valley Medical Center – Wheeling, WV

Wisconsin
St. Clare Hospital and Health Center – Baraboo, WI
Gundersen Lutheran Medical Center – La Crosse, WI

Wyoming
I am calling because my grandmother, Katherine, has been told that she needs a left hip replacement in the next couple months or so for her osteoarthritis. We've heard very good things about [name of hospital] and were interested in having her surgery done here.

She has seen two orthopedic surgeons [in City, State] and they all seem to agree. She has tried physical therapy and exercise and neither has helped. She was previously very active but now basically hobbles around. She has never had previous hip surgery before.

We are calling different hospitals to try and get an idea of what it would cost. My grandmother is retired. She doesn’t have any insurance. But she does have some savings and could pay for the surgery out-of-pocket. We were trying to find out the best price you could give us for her hip replacement. What sort of price would your hospital charge?

We’d also like to know what you would charge for the orthopaedic surgeon fee. The ICD-9 code for this procedure is 81.51, and the CPT code is 27130.

Medical History

She is 62 years old and very healthy and does not take any regular medications other than a multi-vitamin. She does not have diabetes or high blood pressure, and she has never had any heart problems.
Social History

My grandmother was a homemaker. She now works part time as a receptionist at her Church (St. Mary's Catholic Church). She doesn't drink or smoke.

Price will ideally include:

- 4 days in hospital
- Anesthesia
- Pre-op care
- Nursing/meals
- All medications in-hospital

We will take her home after the surgery.

DOB: 5/1/1949, 62 years